#### **Cybersecurity Awareness Level-up:**

Making your people part of your security strategy

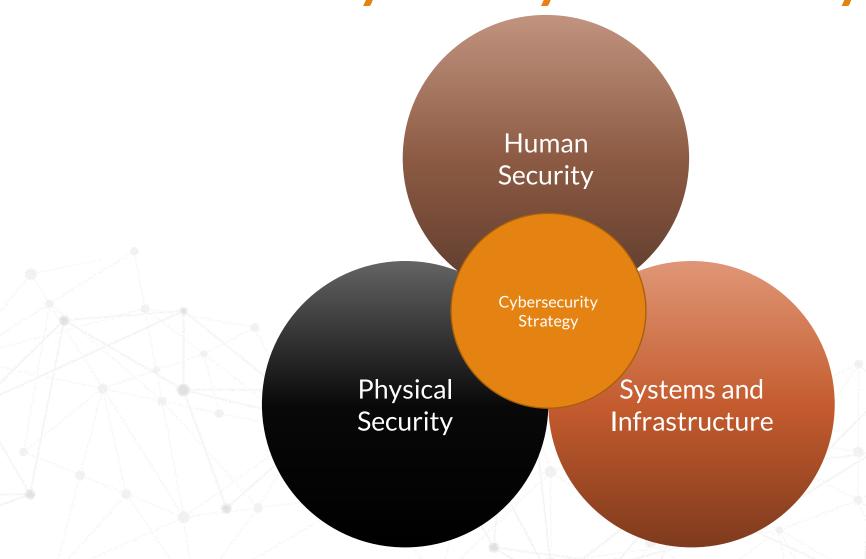


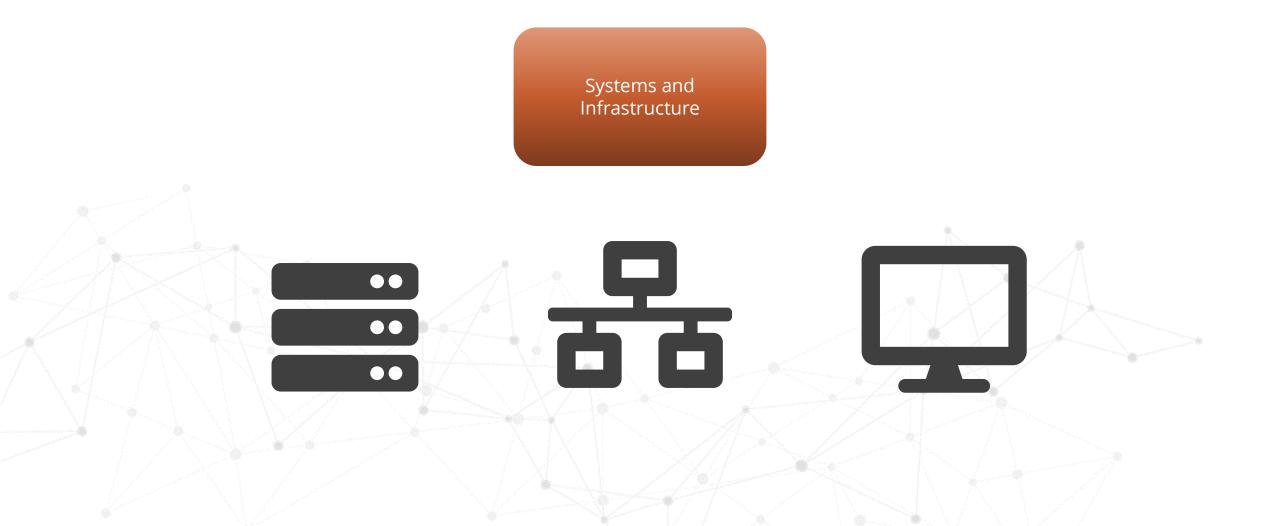


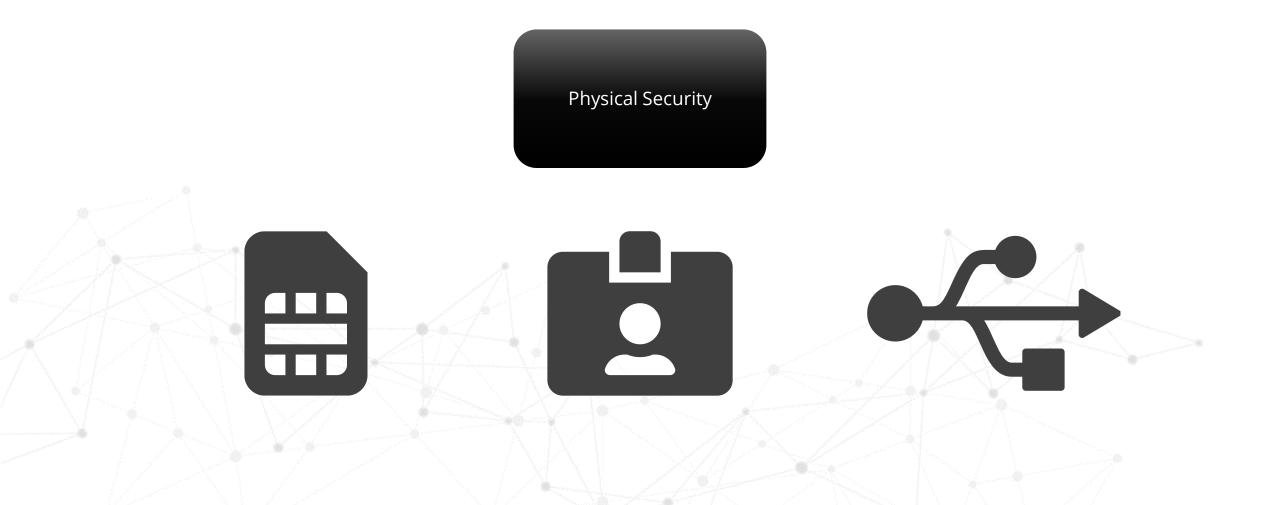
#### **About Ian**

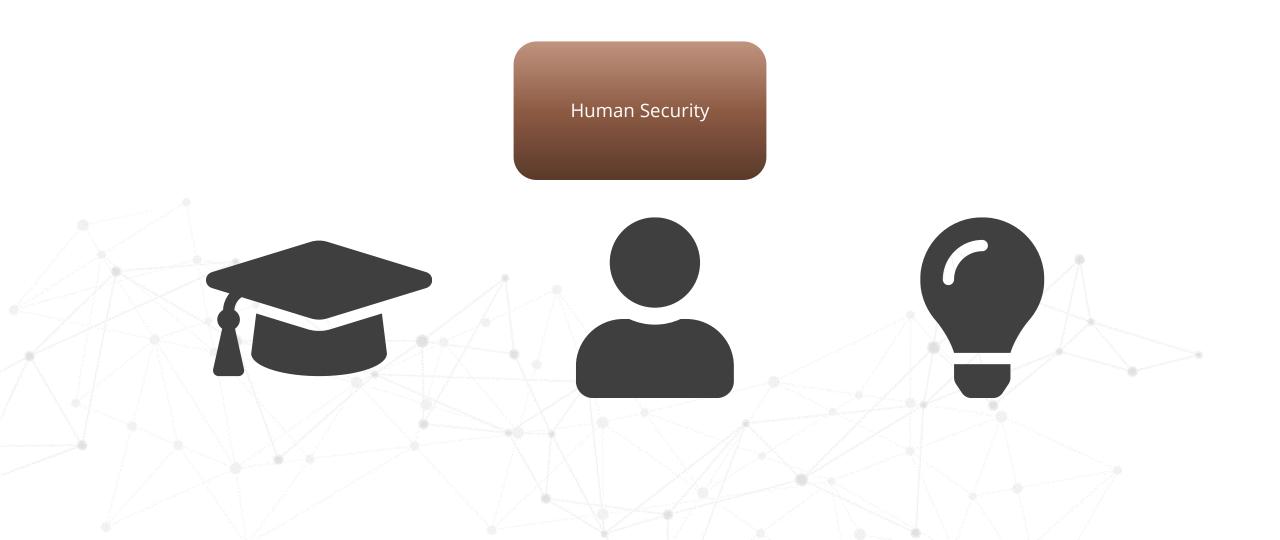
- Chief Evangelist & Co-founder
- Product Experience and Interface Architect
- Software Developer by trade
- Experience in Sustainability, Higher Education, and Cybersecurity
- Passionate about making cybersecurity tools better with good experience and putting people in control
- Worked with national banks, telecoms, higher ed, energy, and government building effective cybersecurity awareness programs











### The threat landscape

\$3.86 Mil

Average total cost of a data breach
\*IBM's 2020 Cost of Data Breach Report

58%

Of consumers will stop buying for several months from a company that has a data breach \*Business Insights by BitDefender \$700 Mil

Cost of fines and compensations
Of the Equifax data breach in 2017
\*US Federal Trade Commission

20%

Of consumers never return to a company that has a data breach

\*Business Insights by BitDefender

### The threat landscape

National / Local News / Crime

# MacEwan University loses \$11.8 million to scammers in phishing attack

Jonny Wakefield Sep 01, 2017 • September 1, 2017 • 3 minute read **Politics** 

#### CRA shuts down online services after thousands of accounts breached in cyberattacks









Temporary measure blocks Canadians from applying for some emergency COVID-19 benefits

Raisa Patel, Philip Ling · CBC News · Posted: Aug 15, 2020 3:55 PM ET | Last Updated: August 17, 2020

Hamilton

#### City of Burlington falls for \$503,000 phishing scheme







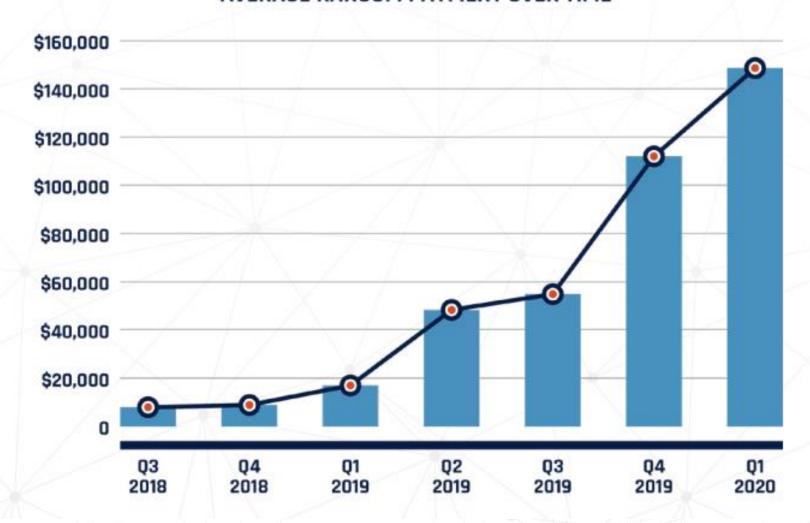


Governments 'are just as prone to scams as are individuals,' city says

CBC News · Posted: Jun 13, 2019 5:53 PM ET | Last Updated: June 13, 2019

#### The threat landscape

**AVERAGE RANSOM PAYMENT OVER TIME** 





#### The definition of cybersecurity awareness

It's the knowledge and understanding someone has about protecting physical and informational assets of an organization

## Training is part of a bigger strategy

- "One and done" is a common misconception with cybersecurity awareness training
- Awareness training should be a continuous effort that occurs regularly between the organization and the individual
- Education/Training sets a baseline of knowledge, but individuals need more

92%

Believe they play An important role 1/3

Feel they don't Receive enough training

### A change in organizational culture

- Build security into the organizational culture
- Individuals should be encouraged and educated to operate daily with cybersecurity in mind
- This approach is proven to be substantially more effective than bolting on cybersecurity as an after thought

Cybersecurity oriented population



Cybersecurity oriented organization

#### **Relevant Statistics**

95%

Of detected malware in medium-sized companies is received via email

96%

Of IT workers say cybersecurity
Training contributes to
reducing incidents

1/3

Of employees rarely or never think of cybersecurity at work

#1

The #1 most common negative cybersecurity behaviour Relates to password hygiene

## A 'human' layer of security

- IT Systems play a substantial role in the security of the organization
- Social engineering is a real and active threat
- The people in your organization can be leveraged as an additional layer of security

Secure Perimeter

Threat Detection

**Human Security** 

## Creating a baseline

A critical first step in empowering people in your organization



Measuring susceptibility and responsiveness of your population



Delivering effective learning materials and strategies

## Communication

Driving engagement in your organization through consistent communication



Building a reward/consequence model that engages your population



Building a repeatable framework, and automating it

#### Ian MacMillan

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